

Business rates

Rates, additional services and surcharges for parcel shipments within Belgium and to the Netherlands



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Introduction

This publication is intended for our business customers. Here you will find the rates, additional services, and surcharges for our products and services for your shipments within Belgium and to the Netherlands. We do not charge surcharges for Saturday delivery or Sunday sorting. All rates are exclusive of VAT.

Further on in this document you will also find the General Terms and Conditions that apply.

Do you have any questions? Don't hesitate to contact our account support team at accountsupport@postnl.be or +32 15 29 88 00.

Publication

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The specific product terms and conditions and prices listed in this booklet are subject to change and printing errors. In the event of any discrepancy between the specific product terms and conditions listed in this booklet and our General Terms and Conditions, the latter shall prevail. The various delivery times listed in this booklet are estimates only.

Business rates for parcels within Belgium and to the Netherlands

Home delivery and delivery to a PostNL point

Below you will find the rates (excl. any surcharges) for home delivery and delivery to a PostNL point (or parcel locker in the Netherlands) of your parcels (0-23 kg) within Belgium and to the Netherlands.

Number of parcels per year	Parcels within Belgium		Parcels to the Netherlands	
	Home address	PostNL point	Home address	PostNL point or parcel locker
0 - 500	€6,72	€6,02	€8,75	€8,50
501 - 1000	€6,57	€5,87	€7,70	€7,45
1001 - 5000	€6,20	€5,50	€7,15	€6,90
> 5000	<u>Customized offer*</u>	<u>Customized offer*</u>	<u>Customized offer*</u>	<u>Customized offer*</u>

*For larger volumes, we're happy to provide a free, customized quote. Fill out the form and we'll contact you as soon as possible.

Collection

You can drop off your parcels free of charge at a PostNL point or in one of our sorting centres. Would you like us to collect your parcels from you? Prices start from just €10. The price is calculated based on your location and the frequency of collections, so you always get a package that suits your needs. Don't hesitate to request a quote via accountsupport@postnl.be or +32 15 29 88 00.

Additional services and surcharges for packages within Belgium

Additional services

Additional services	Surcharge per shipment	Comments
Home address only	€0,55	
Signature for Receipt	€0,55	
Signature for Receipt/ Home Address Only (Bundle)	€1,10	
Increased liability + Signature for Receipt up to €100	€1,35	
Increased liability + Signature for Receipt up to €250	€1,90	
Increased liability + Signature for Receipt up to €500	€2,70	This surcharge applies to each (additional) unit of €500, with a maximum of €5,000
Increased liability + Receipt code at the door up to €100	€2,15	
Increased liability + Receipt code at the door up to €250	€2,45	
Increased liability + Receipt code at the door up to €500	€2,70	This surcharge applies to each (additional) unit of €500, with a maximum of €5,000

Surcharges

Surcharges	Surcharge per parcel*	Comments
Non-standard processing	€4,85	PostNL applies this surcharge if a package meets one or more criteria as specified in the table 'Criteria for non-standard processing'.
Non-standard processing of heavy parcels	€5,60	Parcels with a weight between 23 kg and 31.5 kg.
Energy Surcharge	Variable; the current surcharge can be found at www.postnl.be/en/business-solutions/parcel-delivery/energy-surcharge/ . For reference: in 2025, this was a maximum of €0,05/piece.	The basis for the surcharge is the PostNL Energy Index. The price index figure is determined on a monthly basis. This price index figure falls within a certain range. If this figure falls within a different range than the previous month's figure, PostNL will automatically adjust the amount of the Energy surcharge (price index figure April means an adjustment of the surcharge in June). For an explanation of the PostNL Energy Index, price index figures, the ranges and the corresponding Energy Surcharge amount, see www.postnl.be/en/business-solutions/parcel-delivery/energy-surcharge/ .
Not - or incorrectly - pre-registered	€1,15	
Exceeding maximum parcel dimensions	€87,95	If a package is > 175 x 78 x 58 cm or weight is > 31.5 kg (See Appendix I). In this case, surcharges for Non-standard processing (of heavy parcels) and Large Parcels will not be charged.
Peak surcharge	€0,32	In the case of Shipments and returns during the Peak Period. The exact dates of this peak period are announced annually before the first of June on www.postnl.be/en/contact/delivery-around-the-holidays .
Surcharge for Large Parcels 50 - 100 dm ³	€0,85	Only the highest Large Parcels Surcharge will be applied.
Surcharge for Large Parcels between 100 - 200 dm ³	€4,85	Only the highest Large Parcels Surcharge will be applied.
Surcharge for Large Parcels > 200 dm ³	€11,30	Only the highest Large Parcels Surcharge will be applied.

*If multiple surcharges apply to a parcel, these surcharges are added together.
The same surcharges apply to returns.

Additional services and surcharges for parcels from Belgium to the Netherlands

Additional services

Additional services	Surcharge per shipment	Comments
Home address only	€0,55	
Evening delivery	€2,10	The Evening Delivery surcharge also applies if a package is not delivered on time and therefore needs to be delivered during the day. Notification with a delivery time window is standard.
Guaranteed before 10am	€20,50	
Guaranteed before 12 noon	€14,15	
Guaranteed before 5pm	€9,55	
Signature for Receipt	€0,55	
Signature for Receipt/ Home Address Only (Bundle)	€1,10	
Age check 18+	€3,25	This service includes the Home Address Only service.
Increased liability + Signature for Receipt up to €100	€1,35	
Increased liability + Signature for Receipt up to €250	€1,90	
Increased liability + Signature for Receipt up to €500	€2,70	This surcharge applies to each (additional) unit of €500, with a maximum of €5,000.
Increased liability + Receipt code at the door up to €100	€2,15	
Increased liability + Receipt code at the door up to €250	€2,45	
Increased liability + Receipt code at the door up to €500	€2,70	This surcharge applies to each (additional) unit of €500, with a maximum of €5,000.

Surcharges

Surcharges	Surcharge per parcel*	Comments
Deviating processing	€4,85	PostNL charges this surcharge if a parcel meets one or more criteria from the table "Criteria for Deviating Processing".
Deviating processing of heavy packages	€5,60	Parcels weighing between 23 kg and 31.5 kg.
Energy Surcharge	Variable; the current surcharge can be found at www.postnl.be/en/business-solutions/parcel-delivery/energy-surcharge/ . For reference: in 2025, this was a maximum of €0,05/piece.	The basis for the surcharge is the PostNL Energy Index. The price index figure is determined on a monthly basis. This price index figure falls within a certain range. If this figure falls within a different range than the previous month's figure, PostNL will automatically adjust the amount of the Energy surcharge (price index figure April means an adjustment of the surcharge in June). For an explanation of the PostNL Energy Index, price index figures, the ranges and the corresponding Energy Surcharge amount, see www.postnl.be/en/business-solutions/parcel-delivery/energy-surcharge/ .
Not (correctly) pre-notified	€1,15	
Exceeding maximum package dimensions	€87,95	Per parcel if the size is > 175 x 78 x 58 cm or the weight is > 31.5 kg. In this case, surcharges for unusual handling (heavy parcels) and large parcels will not be applied.
Peak surcharge	€0,32	In the case of Shipments and returns during the Peak Period. The exact dates of this peak period are announced annually before the first of June on www.postnl.be/en/contact/delivery-around-the-holidays .
Surcharge for Large Packages 50 - 100 dm3	€0,85	Only the highest Large Package Surcharge will be charged.
Surcharge for Large Packages 100 - 200 dm3	€4,85	Only the highest Large Package Surcharge will be charged.
Surcharge for Large Packages > 200 dm3	€11,30	Only the highest Large Package Surcharge will be charged.

*If multiple surcharges apply to a parcel, these surcharges are added together.
The same surcharges apply to returns.

General Terms and Conditions

The rates listed in this document apply to the business products of PostNL Pakketten België nv. These products are subject to the General Terms and Conditions and Service Frameworks of PostNL Pakketten België nv, as published at <https://www.postnl.be/en/terms-and-conditions/>.

All information in this price list is subject to change, typographical errors and printing errors.