

Promotion terms and conditions

Promotion

"Fixed shipping rate until the end of 2027"



Promotion terms and conditions

Become a customer during the Promotion Period and pay a fixed rate until the end of 2027

1. Definitions

These terms and conditions apply to the “Fixed shipping rate until the end of 2027” promotion (hereinafter: the “Promotion”), organised by PostNL Pakketten België NV (hereinafter: “PostNL”).

2. Conditions of participation

- The Promotion is exclusively available to new PostNL customers.
- Participants must enter into a contract for a period of 1 or 2 years.
- The rates included in the contract will not be subject to the annual January indexation: the rates are fixed up to and including 31 December 2027.
- The Promotion applies to customers who process between 1,000 and 10,000 parcels per year, nationally and/or internationally.
- Customers who process more than 10,000 parcels per year will receive an individually tailored rate and are not eligible for this Promotion.
- Letterbox parcels are excluded from the Promotion.

3. Promotion conditions

- The Promotion runs from 1 September up to and including 30 November 2026 (hereinafter referred to as the “Promotion Period”).
- To be eligible for the Promotion, the participant must sign the contract no later than 30 November 2026.
- The fixed shipping rate applies from the date the contract is signed up to and including 31 December 2027.
- The participant must send their first parcel within one (1) month of signing the contract. If this condition is not met, the Promotion will automatically lapse and the rates will be subject to indexation from January 2027.
- The Promotion is valid for shipments to all destinations: within Belgium, to the Netherlands and internationally.

4. Surcharges

- The standard surcharges applied by PostNL remain subject to annual indexation.

5. Exclusion of combined discounts

- The discount granted under this Promotion cannot be combined with other PostNL discounts, offers or promotions.

6. Other provisions

- PostNL reserves the right to amend these terms and conditions unilaterally at any time or to terminate the Promotion early if circumstances so require, without PostNL being liable to pay any compensation.
- By participating in the Promotion, the participant declares that they agree to these terms and conditions.

7. Applicable law

This Promotion and these terms and conditions are governed exclusively by Belgian law. The courts of the judicial district of Antwerp have jurisdiction.

We are always here to help

For further information about the Promotion, please contact PostNL at inside.sales@postnl.be or on +32 15 29 88 01.

